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## ABSTRACT

The objectives of this research were to study 1) conditions of library services, 2) users' satisfaction, and 3) guidelines for services development of Academic Resources and Information Technology Center, Nakhon Pathom Rajabhat University. Three hundred and eighty-four participants were selected as samples. They were lecturers, supportive staff, full-time and part-time undergraduate students, graduate students, students of the demonstration school of Nakhon Pathom Rajabhat University, and visitors. Questionnaires and interview were instruments used for data collection. Frequency, percentage, mean, and standard deviation were used to analyze the data.

The results showed that

1. Most of the library users often access library services with an average of 1-2 days per week. They usually access library services when they have free time. The 2 main purposes of accessing the library services are reading books and searching information respectively.

2. The level of satisfaction on library services in overall and each aspect was high. Concerning the library users' satisfaction in each aspect, it was found that the highest level of users' satisfaction was personnel, followed by service process, resources, building and facilities respectively.

3. Guidelines for services development of Academic Resources and Information Technology Center, Nakhon Pathom Rajabhat University should be done by improving cleanliness of library's toilets and providing updated and adequate library resources for users.