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Advisors: Associate Professor Chailead Parisuttakoon, Assistant Professor Dr. Jittirat Sanglerduthai.

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ABSTRACT

This study aimed to 1) to investigate graduate students' expectation toward shelving for books in Academic Resource and Information Technology, Nakhon Pathom Rajabhat University 2) to investigate undergraduate students' satisfaction toward shelving for books in Academic Resource and Information Technology, Nakhon Pathom Rajabhat University and 3) to acknowledge a guideline to improve shelving for books in Academic Resource and Information Technology, Nakhon Pathom Rajabhat University. The sample consisted of 400 first year to fourth year undergraduate students in regular program of Nakhon Pathom Rajabhat University. Questionnaires were used; there were six phrases in the questionnaires including Phases 1 general data of respondents, phrase 2 the information of service users' status, phrase 3 the information about undergraduate students' satisfaction toward shelving books, phrase 4 the information about undergraduate students' expectation in shelving books, phrase 5 any suggestions and phrase 6 interviewing. SPSS were used for analyzed data to gain basic statistics as percentage, Mean, Math and content analysis. Data Conclusion was in the essay description style.