

Kannika Teeranon. (2016). **The satisfaction of user for checkpoint of Academic Resource and Information Technology Nakhon Pathom Rajabhat University.**

Adviser'Name: Associate Professor Chailerd Parisuttakoon, Assistant Professor Jittirat Sanglerduthai.

Keyword: *Servicing Checkpoint Satisfaction Academic Resource and Information Technology*

ABSTRACT

The purposes of this research were 1) To studied using service of undergraduate students, Nakhon Pathom Rajabhat University 2) To studied satisfaction of users for checkpoint service, Academic Resource and Information Technology Nakhon Pathom Rajabhat University. The samples were the 300 undergraduate students of Nakhon Pathom Rajabhat University in the 1 st semester 2016. The research instrument was questionnaire. Statistical analysis were percentage, mean and standard deviation. The results of research founded that

1) The frequency of use of the almost students 1-5 times per month in Monday – Friday. All most in 12:01 pm to 16:30pm In Sunday and 8:00 am -12:00 am used circulation service.

2) The students were satisfaction in using checkpoint service level as good, Honesty of staff such as not accept a bribe, well-groomed and good personality, fair and equal service.