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ABSTRACT

These purposes of this research were to 1) to study the journals using service of undergraduate students, Nakhon Pathom Rajabhat University 2) to study satisfaction of users for journals using the library, Academic Resource and Information Technology Nakhon Pathom Rajabhat University. The samples were the undergraduate students of Nakhon Pathom Rajabhat University in the 1st semester 2016, number of 375. The research instruments were questionnaire. Statistical analysis were percentage, mean and standard deviation.

The results of research founded that 1) The frequency of use of the almost students uncertainty, the students came to study and made the report when they have a free time. 2) The students were satisfaction in using journals service level as good, staffs, place/ facilities, process/servicing process and journals. 3) The students were satisfaction in using journals service level as good in every evaluation research, academic journal and magazine. The arranging journals on the bookshelf were proper, good personal of the staffs, well-groomed, clean and tidy place.